

TeccWeb Server ProActive

You already know the importance of preventative maintenance for your shop machinery, don't treat your ERP server any differently. Your network infrastructure which includes your servers and database environment is the backbone of your business systems, and their efficiency and functionality will be a large component of your everyday success.



Don't leave the server maintenance to chance! Proactive server maintenance is a business best practice.

We can help you with the valuable maintenance of your server.

Teccweb now offers our personalized **Teccweb Server ProActive Maintenance Program**.

Teccweb Server ProActive will ensure that your core ERP server is maintained and properly configured. Playing catch-up with your ERP system is not an option.

- Don't get hit with the *CryptLocker Virus* and risk your business with unknown backup integrity.
- Don't get caught struggling with known Epicor bugs because the latest "Hot Fix" isn't applied.
- Don't get bogged down with slow DB searches because your SQL hasn't been re-indexed.

What you get with the program:

Epicor **Server ProActive** Maintenance **Pre Setup** includes:

1. Setup a rock solid back-up plan for the database and log files.
2. Setup an SQL maintenance plan to index and re-index to ensure the best possible performance.
3. Setup and clean up the old backups from the server to ensure proper and adequate space for the new backup files.
4. Setup e-mail alerts to monitor the above setups should anything require remediation.

Pre Setup per server cost is \$1,500.

Epicor **Server ProActive** Maintenance includes:

1. Weekly log in to visually confirm server health.
2. Regular application of Epicor "Hot Fixes".
3. Score and verification of items checked and validated.
4. Regular reporting of work and server status.

Monthly cost for the first server is \$2,000.



Sign up for a 12 month plan now and receive a 10 percent discount off of your current hourly rate. For more information please speak to your TeccWeb consultant or contact our team at sales@teccweb.com.

Ask about options for Antivirus and off-site backups.

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EPICOR
 Services Partner



